

Crisis Intervention Services

CONTACT COMMUNITY SERVICES

Suicide Prevention

After-hours Support

211 CNY

Phones Chat Training

The Contact Hotline

National Suicide Prevention Lifeline

Lifeline National Backup Center

Crisis Chat

Crisis Follow-up

St. Joe's Inpatient Behavioral Health/CPEP/Mobile

Crisis Outreach Team

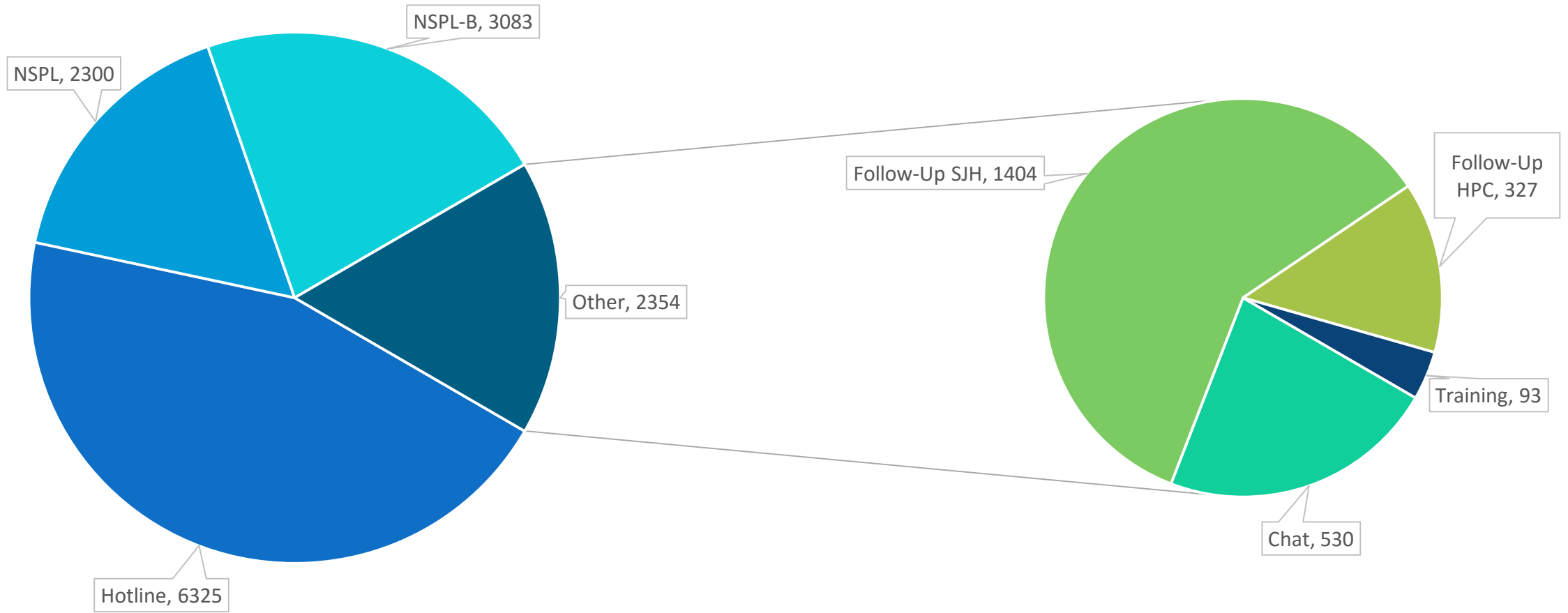
Hutchings Psychiatric Center Children and Youth
Services

SUNY Upstate University Hospital (pending)

Training: Talk Saves Lives, QPR, SafeTALK, ASIST

Calls/Chat

01/01/16 - 04/26/16



Clinics Community Initiatives

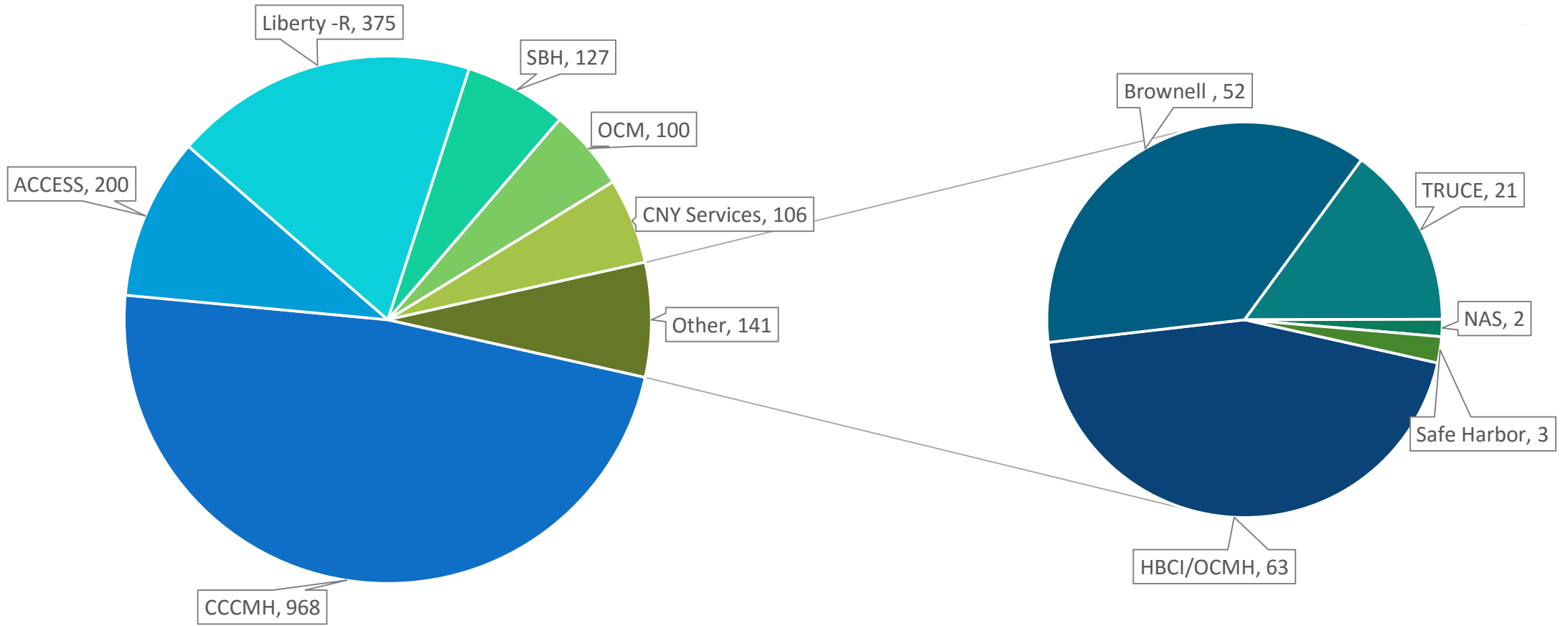
We provide after-hours support to clients at a number of clinics in the community calling during the evening, weekends, and holidays

We utilize active listening skills to de-escalate the callers when possible

The on-call therapist is contacted if :

- attempts to de-escalate have been unsuccessful
- the client insists that it is an emergency, and/or
- if we make a referral to 911
- provide a rescue
- suggest that they go to the hospital

Clinics and Community Initiatives 01/01/16 – 04/26/16



Information and Referral for Central and Northern NY

Onondaga

Oswego

Lewis

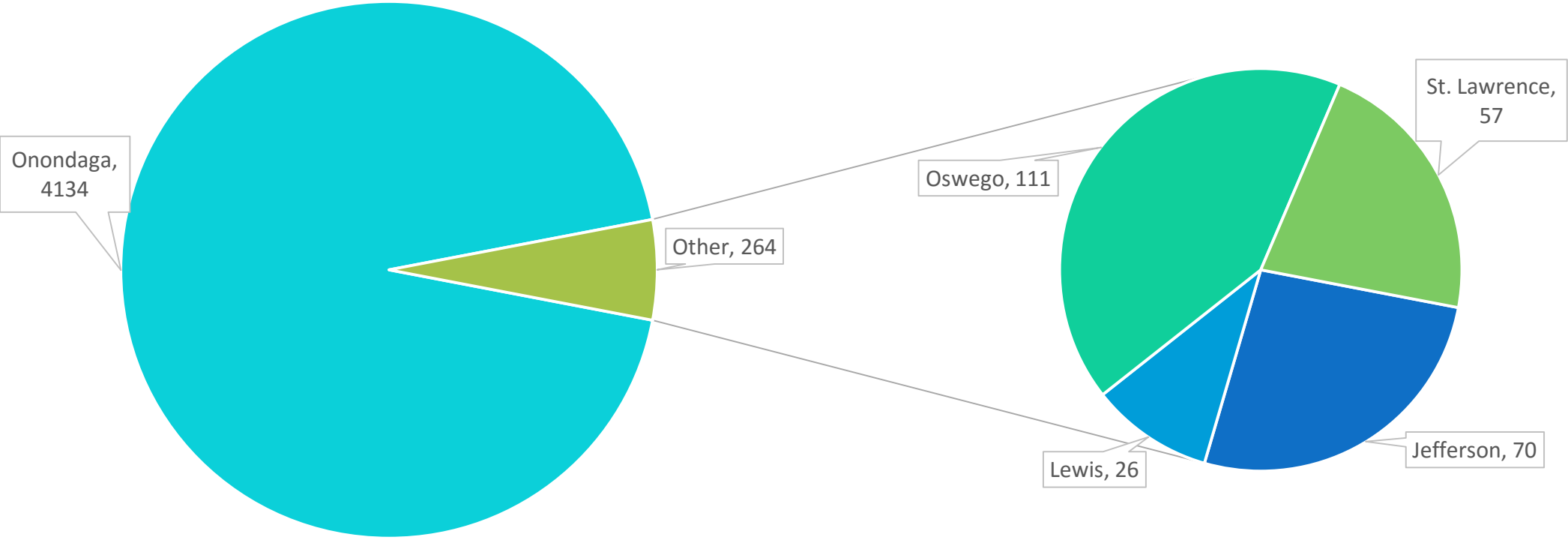
Jefferson

St. Lawrence
Counties

Locating basic resources such as food, shelter, employment, or health care may mean calling dozens of phone numbers, then struggling through a maze of agencies and services to make the right connections.

The 211 system helps residents find resources by dialing a simple three-digit number or searching our database at www.211cny.com

211CNY
01/01/16 – 04/26/16



Questions
